

Annex II – Description of Lots

CAA-TENDER-2015-01 – Technical Training Services

Lot	Subject	Subject Guideline (for reference only)	Course Duration	Max Price (USD)
I	Incident Investigation	<p>Theory</p> <ul style="list-style-type: none"> ➤ EU regulations ➤ Human factors (issues like workload, taskload, environmental conditions, stress, situation awareness, redundancy) ➤ Interviews of person ➤ Sources to be used during investigation ➤ Reporting and feedback ➤ Analysis of the data ➤ Databases of incidents and recommendations and the use of databases ➤ Conclusions, including information on causes, contributory factors, risk and severity ➤ Report writing ➤ Recommendations ➤ Follow-up after the recommendations <p>Practical case studies and scenarios</p> <p>Audience: Industry + CAA</p>	<p>4 days</p> <p>4 sessions</p> <p>16 participants (session max)</p>	<p>\$ 16,500 (per session)</p>